

THE WESTMORE VOICE

WWW.WESTMOREAPTS.COM



■ AUGUST 1, 2009 ■ ISSUE 8, VOLUME 2 ■

YOUR FRIENDLY STAFF AT WESTMORE

APRIL, ESSIE, DIANE, DAN
AND JEROMINO

OFFICE HOURS

MON-WED: 10AM - 7PM
THUR-FRI: 9AM - 5PM
SAT: 10AM - 4PM
SUN: 12PM - 4PM

IMPORTANT PHONE NUMBERS

LEASING OFFICE &
MAINTENANCE
(630) 629-2728

AFTER-HOURS EMERGENCY
MAINTENANCE
(630) 973-8120

ONLINE WORK ORDERS

Visit the work order tab at
www.westmoreapts.com
to quickly enter work orders
online.

USERNAME: WESTMORE
PASSWORD: FIXIT

GOT QUESTIONS? COMMENTS?

E-mail us at
westmore1@msn.com or
send a letter to
P.O. Box 957391
Hoffman Estates, IL 60194.

**DON'T FORGET TO
RECYCLE THIS
NEWSLETTER WHEN YOU
ARE FINISHED READING IT.
THANK YOU!**



Westmore News & Notes

OUTGOING MAIL

Feel free to drop off your outgoing mail in the leasing office. We are happy to pass it along to the mailman to ensure the timely delivery of your mail.

Also, if you need a stamp or two, the leasing office is happy to sell you a few stamps when you are in a pinch!

NEED A QUARTER?

We know how hard it is to remember to set aside those quarters to do our laundry. If you run short on laundry money, you can stop by the leasing office and purchase a roll of quarters.

BREAKDOWN YOUR BOXES

Empty boxes take up a lot of space in the dumpsters. To make sure there is enough space inside for everyone's garbage, please take a moment to break down any boxes you're discarding. Your neighbors appreciate your consideration, and doing so will help keep the cost of trash removal down, too.

ABBREVIATED POOL HOURS

Please note that we will have shorter pool hours beginning in August. Watch your bulletin boards for information on the new

pool hours.

PACKAGE PICKUP

Don't forget to pick up your packages in the leasing office within 72 hours from the date you are notified of delivery. Due to the lack of space in the office, we must return them to the sender if they are not claimed within 72 hours.

EXTERMINATOR

Our exterminator is on the property the second Monday of every month. He will be here on August 10, 2009. Please call the office to schedule an appointment if you require extermination services.

BALCONIES

Please DO NOT hang laundry, towels, rugs, etc. on balcony railings. This is unsightly and prohibited by community rules.

CALL THE POLICE

Please remember that all crimes, domestic disputes and after-hours noise complaints should be reported immediately to the police, not the office. The police are much better prepared to deal with these problems than we are.





DONUT DAY!

Stop by the leasing office on Saturday, August 1 or Sunday, August 2 with your rent check and grab a delicious donut and a cup of coffee. Take it to go, or relax and enjoy breakfast with us!

AUGUST RENT GIVEAWAY! MOVIE THEATER CANDY

Be one of the first 50 residents to stop in the leasing office to pay your August rent and receive a free box of movie theater candy! (Limited supply available)



This month we are delivering over **20,000 pop tabs** to the Ronald McDonald house!

We owe a big thank you to all of you who have been saving your pop tabs and to all of you who have asked your companies to help us collect even more. A friend of a Mallard Lake staff member has triplets who all have muscular dystrophy. This family is currently staying at the Ronald McDonald House. It surely is a good cause and we thank you ALL for your wonderful participation in this project!

Small Improvements, Big Differences

We love your homes as much as you do, so this summer we have been taking the time to complete some small projects around the property that make Westmore even better! We have begun renovations on all of the building hallways, purchased new pool furniture and umbrellas, installed a new swing set in the park, and had the creek professionally cleaned and landscaped! The laundry room renovations were completed last month, and soon we will have a beautiful fountain in the center of the courtyard.

These are just a few of many great changes to come at Westmore! We appreciate your feedback and hope you enjoy these wonderful improvements!

- ◆ New Swing Set
- ◆ New Pool Furniture & Umbrellas
- ◆ Hallway Renovations
- ◆ Laundry Room Remodels
- ◆ Creek Cleanup
- ◆ Courtyard Fountain Coming Soon!



Apartment Cleaning & Repair Service **LUIS & COMPANY** (630) 973-3828

Do you need extensive cleaning or repairs throughout your apartment that is not covered by Westmore Apartments?

Would you like your carpet cleaned again? Would you like your bathroom re-caulked? Westmore would like to invite you to contact Luis & Company, our on-site contractor, for all your apartment cleaning and repair needs.

Luis & Company can clean excessive dirt from bathrooms, re-caulk tiles, grout tubs, clean carpets, and more! Luis & Company is available for you to hire directly. Call Luis at (630) 973-3828 for a quote.



Thank you for everything, Judi! You will be missed!

Dear Residents,

It seems like only yesterday that I started my job as Assistant Manager. Now, nine years later, it is time for me to say farewell. I am beginning a new journey starting August 10th at Mallard Lake Apartments, the sister complex to Westmore, located in Wheeling, where I will be their Renewal Coordinator.

I take with me fond memories of the many residents I have gotten to know over the years. Many of you may not know this, but growing up I also called Westmore my home. My family moved here when I was nine years old and I stayed until I married my husband in 1993. It has been a pleasure helping make Westmore your home, as well.

I wish everyone the best and sincerely thank you for the warmth and kindness you have shown me.

Kind regards, Judi

Westmore Apartments is proud to present its new Property Manager, April!

Dear Westmore Residents,

I would like to take the opportunity to introduce myself. I have recently been promoted to Property Manager at Westmore Apartments. However, I am not a new face to this wonderful company.

Over the last six years, I have been the Assistant Property Manager at our sister property, Mallard Lake Apartments, in Wheeling, and I bring with me a total of 14 years experience in the property management field.

I wish to continue to provide the service you have grown to expect and deserve as our loyal residents. But I would also like to bring a fresh perspective to the property, and award-winning resident events to this great community. My wish is to also provide an open door policy for you to address concerns and suggestions to improve your homes and community.

Please drop into the leasing office at any time to say "hello!" I look forward to meeting each and every one of you!

Yours truly, April

...And its new Assistant Property Manager, Essie!

Hi! I wanted to take a moment to introduce myself to you. My name is Essie Camden, and I am the new Assistant Manager here at Westmore. I have been in property management for the last 10+ years. I have come to you from a larger property in the south suburbs where I was the Leasing Manager/Marketing Director for the property. I look forward to meeting you and working with you in the future. Please don't hesitate to contact me with any questions, or just to say "hi!"

Sincerely, Essie

Proactive Maintenance

One of the many great services included in your rent is access to our amazing maintenance team! Our staff is always on hand to take care of any issues that may occur in your apartment, and to assist you in the general upkeep of your apartment.

Don't ever hesitate to call the Leasing Office to schedule a work-order or to have someone come show you how to work your appliances, thermostat, etc.

We want to encourage proactive

maintenance, which means that we will be available for whatever you need, no matter how small the problem may seem at the time.

If you think your dishwasher is making a strange noise, call us! It may save you from a larger leak. If you think your smoke alarm is not working properly, call us! We would rather take a look right away than have a fire on our hands. There are many ways we can all be on the look-out for potential

problems, and we can all do our part to prevent them from happening.

Additionally, we will come over and show you how to properly use the equipment in your apartment if you are unsure of how to use it—from the stove and garbage disposal to the shower or patio door locks.

Let us help you maintain your home. Call to enter a work order today, or visit us online at www.westmoreapts.com.



Renter's Insurance: Inexpensive Protection for Your Invaluable Life

Renter's insurance is so cheap that it is hard to imagine why only 43% of the renters in this country carry a renter's insurance policy. It may be that many renters believe the common myth that they are covered under their landlord's policy, but the truth is that residents are financially responsible for damages to their personal property and damages and injuries they cause to the building or other residents.

Just like any other insurance policy, your renter's insurance premium depends on a number of factors, including where you live, your deductible, your insurance company, and whether or not you need additional

coverage. Still, the average cost of renter's insurance is \$120 to \$180 per year (or \$10 to \$20 per month). This typically gets you about \$30,000 to \$35,000 worth of coverage for your personal possessions and somewhere between \$100,000 and \$300,000 worth of liability protection.

Compare that with the amount of money you will pay to replace damaged possessions or cover someone's medical expenses should an accident occur in your unit. A new computer alone would cost thousands of dollars. Here are three questions you should ask yourself when considering whether or not to get a renter's insurance

policy:

- How much are all of my belongings worth?
- Could I afford to buy it all back again if it were destroyed in a fire or stolen?
- What would I do in the event of a liability lawsuit against me?



If you can afford to lose all of your belongings, you can afford renter's insurance. Call your insurance provider today for more information.

If you are like most renters, the answers to these questions are good indicators that you need a renter's insurance policy.

Most policies typically cover your belongings from theft and damage and destruction from fire, lightning, smoke, windstorm, hail, and vandalism while living in a rented complex. Additionally, guests are covered if they sustain an injury in your home or if their property is damaged on your premises. If damage is caused to your property by another resident who does not have renter's insurance, you will still be protected under your policy.

Additionally, renter's insurance covers the cost of temporary living

expenses if your apartment is deemed uninhabitable, and some policies cover stolen items, such as laptops, even if you are not on the property when the item is stolen. If your suitcase is stolen while you're on vacation, or property is stolen from your car, you'll be covered. Or, if someone slips and injures themselves because of your neglect, whether on site or off, you will likely be protected and may even receive compensation for your legal costs.

If \$10 per month still seems like more than you can handle, there are ways to keep your premium low. One way is to increase your deductible, or the amount you pay before the coverage kicks in. Other available discounts will depend

on your insurance company, so be sure to ask about available discounts. There are often discounts to policyholders who have "protective devices" such as smoke and fire detectors, and discounts for seniors and military. Other companies may offer a discount if you get a combined auto-renter's policy.

Whatever the case, it is likely that you can afford renter's insurance over damages to your property, your landlord's property, or your neighbors. Call your insurance provider or the Leasing Office today to get more information about the benefits of renter's insurance.



5 Minute Chocolate Mug Cake

This dangerous little recipe is quick, easy and fun! Why is it dangerous?? Because now we are only five minutes away from chocolate cake any time of the day or night!



Add dry ingredients to the mug and mix well. Add the egg and mix thoroughly. Pour in the milk and oil and mix well. Add the chocolate chips (if using) and vanilla extract, mix again.

Put your mug in the microwave and cook for 3 minutes at 100 watts. The cake will rise over the top of the mug, but don't be alarmed! Allow to cool a little and tip out onto the plate, if desired.

EAT!

(This can feed two if you want to feel slightly more virtuous.)

INGREDIENTS

- 4 tablespoons flour
- 4 tablespoons sugar
- 2 tablespoons cocoa
- 1 egg
- 3 tablespoons milk
- 3 tablespoons oil
- 3 tablespoons chocolate chips (optional)
- Small splash vanilla extract
- 1 large coffee mug (microwave safe)

August 2009

SUN	MON	TUE	WED	THU	FRI	SAT
						1 Rent Due Donut Day!
2 Donut Day!	3	4 French Market, 8am-1pm	5 Rent Late	6 Sox vs. Angels, 1pm	7	8 Wrigleyville Summer Fest
9	10 Exterminator on property. Call for an appointment.	11	12 Cubs vs. Phillies, 7pm	13	14 Rock out to AC/DC at the United Center! 7:30pm	15 Chicago Air & Water Show
16 Windy City Ribs Festival (starts 8/14)	17	18 Sox vs. Kansas City, 7pm	19	20	21 Chicago Annual Greek Festival (thru 8/23)	22
23	24 See Pearl Jam at the United Center! 7:30pm	25	26 Cubs vs. Nationals, 7pm	27	28	29 Listen to live music at Lombard Cruise Night! 6-10pm
30	31					

