

THE WESTMORE VOICE

WWW.WESTMOREAPTS.COM

Westmore
APARTMENTS

■ NOVEMBER 1, 2011 ■ ISSUE 11, VOLUME 4 ■

YOUR FRIENDLY STAFF AT WESTMORE

April, Kelly, Jennifer, Dan,
Ramiro and Jesse

OFFICE HOURS

M - W: 9:00am - 6:00 pm
Th - F: 9:00am - 5:00pm
Sat: 10:00am - 4:00pm
Sun: Closed
**Effective 11/6/2011*

IMPORTANT PHONE NUMBERS

*Leasing Office & Daytime
Maintenance:*
(630) 629-2728
*After-Hours Emergency
Maintenance:*
(630) 973-8120

ENTER YOUR WORK ORDERS ONLINE!

Visit the "work order" tab at
www.westmoreapts.com
to quickly enter service work
orders online.
USERNAME: WESTMORE
PASSWORD: FIXIT

GOT QUESTIONS? COMMENTS?

Email the Property Manager
at westmore1@msn.com
today!

DON'T FORGET TO RECYCLE

THIS NEWSLETTER WHEN YOU
FINISH READING IT.
THANK YOU!



DROP YOUR USED POP-TABS IN THE
LEASING OFFICE TO BE DONATED TO
THE RONALD MCDON-
ALD HOUSE CHARITY!



Westmore News & Notes

Fall Back

Daylight Savings Time ends November 6.
Remember to turn your clocks back one hour
and enjoy the extra hour of rest!

Happy Thanksgiving!

Westmore Apartments would like to wish all
of our residents a very Happy Thanksgiving!
We are so thankful for our wonderful resi-
dents who make Westmore such a great
place to live!

Holiday Office Closing

The Leasing Office will be closed on Thurs-
day, November 24 and Friday, November 25
in celebration of Thanksgiving. We will re-
open on Saturday, November 26 with regular
business hours.

Exterminator Monday!

The Westmore exterminator is on the
property the second Monday of every month.

They will be here on November 14. Please
call the office to schedule an appointment if
you require extermination services.

Quiet Hours

Please remember that the Westmore and
Village of Lombard quiet hours are 10:00pm
to 8:00am daily.

Out of Town Parking Process

If you plan on being out of town for two or
more consecutive days, please park in the
"Visitors Parking" area located on Highland
Road. You will not be required to move your
vehicle in this area if it were to snow.

Store Motorcycles Off-Site

Just a reminder that all motorcycles must
be removed from the parking lot and stored
off site by November 1, 2011. If they are not
removed, they will be towed at the owner's
expense.





November Rent Gift 2012 Calendars

Stop into the Leasing Office to pay your November rent and receive your complimentary 2012 calendar. We have plenty for everyone so be sure to stop in today!

OFFICE HOUR CHANGES

Effective Sunday, November 6, 2011, the Leasing Office will be closed on Sundays and will only be open from 9:00am to 6:00pm on Mondays, Tuesdays and Wednesdays.

The office hours on Thursdays and Fridays will remain the same (9:00am to 5:00pm) and Saturday's hours will also remain the same (10:00am to 4:00pm).

Smoke Detector Battery Change

It's that time of year again! Westmore Apartments and the Village of Lombard Fire Department encourage you to change your smoke detector/carbon monoxide detector batteries. Remember that all residents are required to keep the smoke/carbon monoxide detector operational at all times and to report any malfunctions from the device to the Leasing Office immediately. This device must never be disabled for any reason. Please call the Leasing Office if you need help changing the batteries.

Thank you!

No Playing in the Fountain

Our office recently observed children playing in the courtyard fountain and the surrounding flower planter. Several of the mums were damaged. Parents, please discuss with your children that the fountain and plant beds are not playgrounds and that their damage will become your expense!



Building Basement Repairs

During our property inspections, we found that the finishing on the basement floors and some of the painted walls were dated, stained or peeling. During the months of September and October, we re-painted the basement floors and walls with a new fresh coat of paint. Also, we added additional lighting in some of the basements that we noticed were very dark.

We hope you enjoy these improvements! Please let us know if anything got missed or is still needed!



Toys for Tots Drive Coming to Westmore

Starting Tuesday, November 22, Westmore Apartments will host its second annual Toys for Tots Drive!

Toy's for Tots helps needy children in the DuPage County area and around the country to enjoy the holiday season by giving them a present on Christmas morning when they would otherwise receive none. This program is possible thanks to people like you.

We will be collecting toys in the Leasing Office on behalf of our residents and the staff at Westmore Apartments. If you would like to participate, please bring a new, unused, un-wrapped toy for boys or girls between the ages of infant to 17. Please do not donate stuffed animals or toy guns.

Thank you so much for participating in this great cause that Westmore is proud to be a part of!



Now Taking Requests for A/C Covers

The maintenance department will install covers on your air-conditioning unit upon request. These covers help reduce drafts coming into your apartment through the A/C unit opening.

Please give the Leasing Office a call and we will send maintenance over to install it for you. Just remember that once they install the cover, we will not be able to remove it until spring, so make sure that you are ready to discontinue the use of your air-conditioning unit for the season.

Also, keep in mind that the A/C unit should never be used when the outdoor temperature is below 60-degrees Fahrenheit. If it is turned on at these temperatures, the cold air intake may damage the compressor.

Thank you!

2nd Annual Apartment Inspections

The Property Manager and Maintenance Supervisor will be conducting our 2nd annual apartment inspections starting this November. Every resident will receive notification two to three days prior to their scheduled inspection.

On the day of the inspection, we will enter the apartment during regular business hours. The inspection should take

less than 10 minutes. Once the inspection is complete, a "Post Inspection Notification" will be left on your kitchen counter. We are looking for safety hazards, work orders that need to be addressed or any violations including occupancy and housekeeping. Most importantly, we are looking for ways to improve your home and our community.



2nd Annual Customer Appreciation Giveaway



FREE APPLE PIE!

To celebrate the season of giving, Westmore Apartments would like to extend a small gesture of appreciation to our residents. The first 25 residents who come into the Leasing Office starting at 5:00pm on Monday, November 21, will receive a FREE APPLE PIE to take home for the holiday! Supplies are limited, so hurry in to get your free treat!

As always, thank you for being such wonderful residents. We are grateful that you have chosen Westmore Apartments as your home and we strive to make Westmore a comfortable and enjoyable place to live!

Monday, November 21

5:00pm SHARP!

Westmore Leasing Office

**We're thankful for our
residents! Happy holidays!**

Join us for...



at Gulliver's
Pizza & Pub

Thursday, November 17

5:00pm - 6:00pm

**17W517 Roosevelt Road,
Oakbrook Terrace, IL 60181**

October's Happy Hour will take place on Thursday, November 17, from 5:00pm to 6:00pm. Come on out for a friendly drink with your neighbors and the Westmore Staff. It's a great time to get out of the house and Westmore even provides the appetizers!

Can't wait to see you there!

Happy Hour

Voucher -

Valid November 17, 2011

NAME _____

ADDRESS _____

PHONE _____

OF RESIDENTS _____

*Voucher good for all occupants of one apartment. Please present to Westmore staff at Gulliver's Pizza & Pub at time of arrival.





LET'S GET READY FOR WINTER!



Snow Plow Procedures

Winter is approaching fast. Please read the following article to refresh your memory regarding Westmore's parking procedures after a snowfall and while you are out of town for the holidays.

After a snowstorm, all vehicles must be moved from their existing parking stalls to a cleared parking stall within 24 hours of the storm's end (2" of snow or more) so that we may properly clear all of the lots. Please watch for plow trucks and move your vehicle if you see them to expedite the process.

Keep in mind, our plows work sideways, not stall by stall. If your vehicle is not cleaned and relocated within 24 hours after each snowfall, Westmore will relocate your vehicle to the "Visitor's/Out of Town Parking" area off of Highridge Road without notice. A fee of \$100 will be charged to your account if we have to do this. Any vehicle without a parking permit will be towed off the property at the vehicle owner's expense.

If you plan of being out of town for two or more consecutive days, please park in the "Visitor's Parking" area located on Highridge Road. You will not be required to move your vehicle in the event of a snowstorm if it is parked in this area.

Do not park your vehicle in any assigned parking space that is not assigned to you or will be towed off the property at your expense. The south parking lot next to buildings 1057, 1061, 1065 and 1069 have an assigned parking space, so watch for the "Assigned" parking signs and numbers located on the concrete bumpers. We also now have "Reserved Resident Parking" spaces 69-83 in the north lot by buildings 1041, 1045 and 1053. A sign is posted for each of these spaces.

Also, your parking permit or assigned parking hanging tag must be displayed on the vehicle at all times to avoid being towed.

For a detailed parking map, please visit the leasing office, or print a property map at westmoreapts.com.

Winter Bike Storage

In order to prepare for the cold weather, we are asking that all residents put their bikes into storage by October 31. You may store your bikes in your apartment, in an off-property storage facility or in your building basement in the area designated for bike storage. All bikes must be marked with your apartment information.

No bikes or toys may be stored on the balconies or patios as of November 1. If you use your bike on a daily basis to ride to work or school, please submit a request in writing to the Leasing Office asking to keep it on your balcony and we will document your file. Thank you.

Snow Shovels

After the snow storm of February 2011, we noticed that a lot of our residents did not have a shovel. This year, Westmore will have one community shovel per building stored in the basement.

This shovel can be used by any resident living in the building to dig out their car or patio/balcony/ The shovels are the property of Westmore Apartments and must be returned to the building basement after each use.

We still, however, encourage you to purchase your own shovel since we are only able to provide one per building. If you need an ice scraper, we have extras in the Leasing Office.



GREEN BEAN CASSEROLE



INGREDIENTS

- 1 (10 3/4 oz.) can Campbell's® Cream of Mushroom Soup
- 3/4 cup milk
- 1/8 tsp. black pepper
- 2 (9 oz. each) pkgs. frozen cut green beans, thawed
- 1 1/3 cups French's® Original or Cheddar French Fried Onions

DIRECTIONS

Mix soup, milk and pepper in a 1 1/2-qt. baking dish. Stir in beans and 2/3 cup

French Fried Onions.

Bake at 350°F for 30 min. or until hot.

Stir. Top with remaining 2/3 cup onions. Bake 5 min. until onions are golden.

Yield: 6 servings. Tip: You may substitute 2 cans (14 1/2 oz. each) cut green beans, drained or 4 cups fresh, cooked cut green beans. Look for French's® French Fried Onions in the canned vegetable aisle.

6 Servings

Prep Time: 5 min

Cook Time: 35 min

November 2011

SUN	MON	TUE	WED	THU	FRI	SAT
		1 RENT DUE	2 Learn about <i>Chocolate around the World</i> at the Field Museum	3 Ringling Bros. Barnum & Bailey Circus at Allstate Arena (11/3 thru 11/13)	4 AutumnFest at the Morton Arboretum	5 LAST DAY TO PAY RENT ON TIME!
6 RENT LATE AT 12:00AM OFFICE CLOSED	7	8 Election Day	9 Leo DiCaprio's new movie <i>J. Edgar</i> hits theaters tonight.	10 See <i>Rock of Ages</i> at the Ford Center/Oriental Theater, Chicago	11	12 Old-Fashioned Holiday Craft Faire, 1421 Milwaukee Ave. Glenview
13 Bears vs. Lions, 12:00PM OFFICE CLOSED	14 Exterminator on property. Call for an appointment.	15	16 Cake Boss at the Rosemont Theater, 7:30PM	17 HAPPY HOUR, 5pm-6pm, Gulliver's Pizza & Pub	18 <i>Happy Feet 2</i> in theaters tonight!	19 Magnificent Mile Lights Festival & Mickey Mouse Parade, Chicago
20 Bears vs. Chargers, 3PM OFFICE CLOSED	21 FREE APPLE PIE DAY! 5:00pm Leasing Office	22 Toys for Tots Drive starts at Westmore, Leasing Office	23 See your favorite friends <i>The Muppets</i> in theaters now!	24 OFFICE CLOSED Thanksgiving Day	25 OFFICE CLOSED Black Friday	26 See <i>Shrek - The Musical</i> this weekend only at the Rosemont Theater.
27 Bears vs. Raiders, 3PM OFFICE CLOSED	28 Holiday Lights Show at Cuneo Museum in Vernon Hills now open.	29	30 Jay-Z and Kanye West live at the United Center, 7:30PM			

