

THE WESTMORE VOICE

WWW.WESTMOREAPTS.COM

Westmore
APARTMENTS

■ SEPTEMBER 1, 2011 ■ ISSUE 9, VOLUME 4 ■

YOUR FRIENDLY STAFF AT WESTMORE

April, Kristine, Shantel, Dan,
Jeromino and Ramiro

OFFICE HOURS

M - W: 10:00am - 7:00 pm
Th - F: 9:00am - 5:00pm
Sat: 10:00am - 4:00pm
Sun: 12:00pm - 4:00pm

IMPORTANT PHONE NUMBERS

*Leasing Office & Daytime
Maintenance:*
(630) 629-2728

*After-Hours Emergency
Maintenance:*
(630) 973-8120

ENTER YOUR WORK ORDERS ONLINE!

Visit the "work order" tab at
www.westmoreapts.com
to quickly enter service work
orders online.

USERNAME: WESTMORE
PASSWORD: FIXIT

GOT QUESTIONS? COMMENTS?

Email the Property Manager
at westmore1@msn.com
today!

DON'T FORGET TO RECYCLE

THIS NEWSLETTER WHEN YOU
FINISH READING IT.
THANK YOU!



DROP YOUR USED POP-TABS IN THE
LEASING OFFICE TO BE DONATED TO
THE RONALD MCDON-
ALD HOUSE CHARITY!



This year marks the tenth anniversary of the events of September 11, 2001.

Westmore News & Notes

Office Closed for Labor Day

The Leasing Office will be closed on Monday, September 5 in celebration of Labor Day. If you are paying rent on the 5th, please leave your check in the Drop Box. Don't forget! Rent is late if paid after 11:59pm on the 5th of the month.

Resident Function Survey

Thank you to all of our residents who participated in the 2011 Resident Function Survey. We will be reviewing your feedback and recommendations to plan our upcoming activities. Watch your newsletters for details! Who knows? Maybe your idea will be the next annual Westmore event!

Congratulations to our raffle winner, Laura Lee, who won a \$50 Rent Coupon!

Pool Closing

Sadly the summer is coming to a close and the pool will close with it after Monday,

September 5 (Labor Day). It was a wonderful season and we hope that everyone enjoyed their fun in the sun. During the next week, the pool will observe abbreviated hours because most of our lifeguards have returned to school. You may find the schedule posted on your bulletin boards and by the pool gate.

Drive With Caution

We have seen many residents speeding through the parking lot and we ask that you please drive slowly while on Westmore's property. Also, remember to watch for children and vehicles backing out of parking spaces. Thank you.

Exterminator

The Westmore exterminator is on the property the second Monday of every month. They will be here on September 12. Please call the office to schedule an appointment if you require extermination services.





September Rent Raffle

\$50 Gift Card to Johansen Farms

Westmore will hold a raffle between 8/25 and 9/5 for any resident who stops in the Leasing Office to pay September's rent! You will be entered into a raffle for a chance to win one of three \$50 gift cards to Johansen Farms in Bolingbrook.

Johansen Farms is a great place to visit a pumpkin patch, buy fresh fall mums, or take the kids to enjoy a petting zoo, pony rides, bouncy houses, slides, train rides and more! It's the perfect place to visit for seasonal Fall fun! Good luck!

Free Office Services



Don't forget that Westmore offers our residents some wonderful FREE office services for your convenience. We offer free fax and copy services, as well as courtesy package acceptance when you're not home.

If there are any other services that our staff can offer, please do not hesitate to email your ideas and comments to westmore1@msn.com, stop by the office or just to call us. We always look for ways to improve the services we offer to our residents and your feedback is welcome!



Battery Recycling Program

What do you do with old batteries when you're finished with them? Probably just throw them away, right? Did you know that our local Lowes Home Improvement store participates in a battery recycling program?

To support this program, will collect and drop off all of your old, used batteries to be recycled! Residents may recycle alkaline (AA, AAA, C, D and 9V) and rechargeable (NiCd, NiMh, lithium ion, lithium polymer) batteries in the Westmore Leasing Office during regular business hours.

Rechargeable batteries must have masking tape on contact points or be contained in and individual self-locking plastic bag.

If you have questions, please contact the Leasing Office.



Parking Lot Updates

PARKING FOR RENT

We just filled up our second section of assigned "Prime Parking" spaces, available only to residents. These spots are available for rent and are located on the north side of the community in front of 1041 S. Westmore Avenue. We would like to continue this program but we need to have more residents express an interest before we can create more reserved parking spaces.

If you live in building 1021, 1033, 1037, 1041, 1045 or 1053 and you would like a private parking space, please call April in the Leasing Office. There is a \$10 monthly rental fee per space. This space will be assigned to you for the duration of your apartment lease and will be reserved for you at all times.

PERMIT PARKING

It has been brought to our attention that

some of our resident's guests are still parking in the permit parking areas. Please remind your visitors that the permit parking is for our residents only and they need to park in the designated "Visitor Parking" areas at all times.

If your guest is parking in the permit only section, he or she will be towed at the vehicle owners' expense. Residents—if you see a vehicle without a permit displayed please call the Leasing Office. If you see a car without a permit between 6:00pm and 6:00am, please call our towing company directly and they will come out to the property. The direct number for our towing company, Midnight Services, is 630-543-2367.

Thank you everyone for your feedback and assistance! We want to try to eliminate any parking frustrations you may have and all of your feedback is very important to our success in doing so.



Thanks for Your Hard Work!

We would like to thank all Westmore residents for keeping the community free of clutter this summer. We often hear from our guests and prospects how wonderful our community is and how tidy our grounds and buildings are.

To maintain the quality and great reputation we have earned, we just ask everyone to keep up their patios/balconies at all times. Remember to review our policies. Or, if you are unsure of our policies, feel free to call our office or stop by.

Thanks again to each and every resident! Hats off to you for all of your hard work. Together we've made Westmore a community and home we can all be proud of!

Late Rent Reminders

Last month we had an unusually large number of late rent payments so we wanted to quickly remind everyone of the rent payment policies.

Rent is due on the first of the month. Westmore gives a five day grace period. As long as your rent is paid no later than 11:59 pm on the fifth, your rent will not be considered late. The overnight drop box is available at all times if you need to pay your rent after business hours.

Please remember that we have a security camera that records activity around our drop box. This means that we are able to track which payments are made on time and which are made after midnight. Anyone who pays their rent on the sixth of the month (beginning at 12-midnight exactly) has paid rent late and will be charged an automatic \$50 late fee.

We apologize but we are unable to waive any late fees regardless of the circumstances. We need to be fair to all residents. If you are unable to pay your rent by the fifth due to a hardship or other financial difficulty, please call April, the property manager, no later than the fifth to make payment arrangements.



RESIDENT EVENTS!

Join us for...



at Gulliver's
Pizza & Pub

Thursday, September 15
5:00pm - 6:00pm
17W517 Roosevelt Road,
Oakbrook Terrace, IL 60181

Our monthly Happy Hour party is back this month! I know that our staff and the residents missed this event during the summer. Based on our attendance, we will resume the event at Gulliver's on Roosevelt Road in Oak Brook Terrace. September's Happy Hours will take place on Thursday, September 15, from 5:00pm to 6:00pm. Based on the results of the Resident Function Survey, we may be changing the date or time for future Happy Hours. Make sure to check the October newsletter for any changes.

So, grab a friend and join us for an evening of free appetizers. It's a great opportunity for you to meet your neighbors and the office staff. See you there! If you have a recommendation as to a good restaurant to host our Happy Hour, please feel free to share with us!

Happy Hour Voucher -
Valid September 16, 2011

NAME _____ ADDRESS _____
PHONE _____ # OF RESIDENTS _____

*Voucher good for all occupants of one apartment. Please present to Westmore staff at Gulliver's Pizza & Pub at time of arrival.



CALLING ALL FANTASY FOOTBALL FANS!

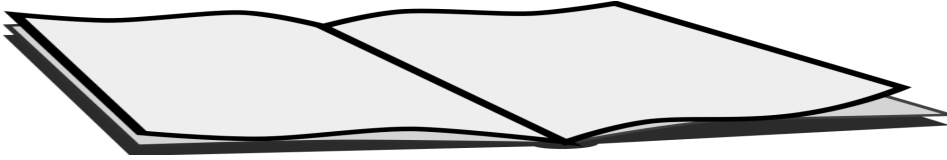
In our Resident Function Survey, we had a few residents ask if we could start a Fantasy Football League! This is a great idea but we need to know if anyone else would be interested. The NFL season is approaching quickly, so if you are interested in being part of the team, please call us no later than September 6. The regular football season starts September 8. We will put you in touch with the other residents that are interested in coordinating this league.

Great idea! Thank you!



It's Story TIME

@ westmore apartments



September 28 | 3:30pm to 4:15pm | Westmore Courtyard

The Lombard Public Library Youth Department will be visiting Westmore on Wednesday, September 28 to host a "Story Telling" hour in our courtyard!

Children ages 10 and under are welcome to join us in the Westmore courtyard from 3:30pm - 4:15pm to listen to the story, sign up for a library card and hear about upcoming activities at the library!

If this event is successful, we will consider hosting it on a regular basis. Please call the Leasing Office (630) 629-2728 to register your children by Monday, September 26.

If it rains or if it is too cold, we will move the Story Telling into the model unit across from the Leasing Office.

See you there!

Recycling Reminders

It has been brought to our attention by some of our residents that our recycling bins are often overflowing and we need more bins.

Based on information from Waste Management, we have the appropriate number of bins per number of units in our community.

Before Westmore purchases more bins, we wanted to make sure that they are being properly used. There are several items being placed in the recycling bins that are not recyclable. Many items are deposited in plastic bags. This doesn't allow the items to properly shuffle in the bin, which could possibly be causing the overflow.

Waste Management cannot recycle plastic bags, however, most grocery stores offer a recycling program. Jewel

and Dominick's both provide bins for recycling plastic bags to keep them out of the landfills.

The following recyclable items are accepted in our bins:

- ◆ Magazines
- ◆ Corrugated cardboard (boxes). Must break boxes down. Oversized boxes should be placed behind the recycling bin.
- ◆ Office paper (all colors)
- ◆ Newspapers
- ◆ Paperboard (cereal boxes)
- ◆ Paper cardboard dairy/juice cartons
- ◆ Unsolicited direct mail (window envelopes are okay)
- ◆ Phone books
- ◆ Aluminum cans
- ◆ Foil and aluminum bake-ware
- ◆ Steel cans and tins (rinsed soup

cans, vegetable cans, coffee cans)

- ◆ Wire coat hangers
- ◆ Empty aerosol cans
- ◆ Clear glass (rinsed mayonnaise containers, pasta sauces, pickle jars, etc.)
- ◆ Brown amber glass typically used for beer
- ◆ Green bottles used for wine

It is OK to mix all of the items in your recycling bin.

If you have any questions about recycling at Westmore Apartments, please contact the Leasing Office or refer to the Recycling Guidelines on Waste Management's website (www.wm.com).



CRISPY BUFFALO CHICKEN ROLL-UPS



INGREDIENTS

- 4 boneless skinless chicken breast halves (6 ounces each)
- 3/4 teaspoon salt
- 1/2 teaspoon pepper
- 1/4 cup crumbled blue cheese
- 1/4 cup hot pepper sauce
- 2 tablespoons mayonnaise
- 1 cup crushed cornflakes

DIRECTIONS

Flatten chicken breasts to 1/4-in. thickness. Season with salt and pepper; sprinkle with blue cheese. Roll up each from a short side and secure with toothpicks.

In a shallow bowl, combine pepper sauce and mayonnaise. Place cornflakes in a separate shallow bowl.

Dip chicken in pepper sauce mixture, then coat with cornflakes. Place seam side down in a greased 11-in. x 7-in. baking dish.

Bake, uncovered, at 400° for 30-35 minutes or until chicken is no longer pink. Discard toothpicks. **Yield:** 4 servings.

September 2011

SUN	MON	TUE	WED	THU	FRI	SAT
				1 RENT DUE	2 North Coast Music Festival 4:00pm	3 Chicago Jazz Festival (9/1 to 9/4)
4 Cubs vs. Pittsburgh, 1:20pm	5 Labor Day OFFICE CLOSED Last Day Pool Open for Season	6 RENT LATE Pool Closed for Season	7 Blondie at House of Blues, 7:30pm	8 White Sox vs. Cleveland, 7:00pm	9 Disney on Ice at United Center (9/7 to 9/11)	10 All-American Fishing Derby, Lombard Park District
11 Patriot Day Bears vs. Falcons, 12:00pm	12 Exterminator on property. Call for an appointment.	13 <i>Contagion</i> starring Matt Damon in theaters now.	14 White Sox vs. Detroit, 1:00pm	15 HAPPY HOUR, 5-6pm Gulliver's Pizza & Pub	16 See the <i>Jellies</i> exhibit at the Shedd Aquarium.	17 Lombard French Market, 8am to 2pm
18 Bears @ Saints, 12:00pm	19 Cubs vs. Milwaukee, 7:00pm	20 International Day of Peace	21 Farmer's Market at Yorktown, 3pm to 7pm	22 Elephant Appreciation Day	23 Native American Day & First Day of Autumn	24 Yo Gabba Gabba Live! at Rosemont Theater (9/24 to 9/25)
25 Bears vs. Packers, 3:15pm	26 National Family Day	27 Enjoy <i>Whales-Giants of the Deep</i> at the Field Museum.	28 Story Time, 3:30-4:15pm, Westmore Courtyard	29 Rosh Hashanah	30 Ask A Stupid Question Day	

